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The Benefits of the After-School Program

The After-School Program, which is run by the Youth Service Bureau, is phenomenal in that it allows full-time students to gain independence and basic customer service skills by allowing students to work at various locations through a period of time. Gaining basic customer service skills is important since these skills such as communication, attentiveness, and patience are crucial in the workforce. Nowadays, employers are looking for individuals who can efficiently exhibit and demonstrate the core values of that particular company/corporation. Thus, I believe that the Youth Service Program displays most, if not all, of these values through their wide variety of programs. Personally, the program has allowed me to grow as individual and further “expand my horizon” in terms of connections and efficiency. I believe that I wouldn’t have learned how to efficiently deal with troublesome clients/customers and/or take on a variety of tasks if I didn’t apply for the program. I also wouldn’t have had the opportunity to augment my customer service skills which would hinder me in the workforce. Therefore, the After-School program and all the other programs associated with the Youth Service Bureau is an asset to many full-time students since it not only allows students to gain experience in the workforce, it also enables them to work on their customer service skills. The After-School program alone has helped many full-time students through their financial and personal troubles which is why the state of Connecticut needs to enforce more programs like this to ensure success on the youth.